

Compliance to Queries against Tender No. 19/2025

SI No	Tender Clause no.	Query	Compliance	Clarification sought with justification, if any
1	2a-15	ISO/IEC 27018 is not widely adopted within the Indian market	No Changes	Our personal data is a top priority. That's why we've adopted ISO/IEC 27018 – the international standard focused on safeguarding personally identifiable information (PII) in cloud environments. This certification ensures we follow strict privacy practices, including data transparency, consent management, and secure handling of personal information.
2	2a-1	Schedule-A(a) 1. If only companies registered with the 1956 Act will participate, why not companies registered with the 2013 Act ?	Allowed	Companies registered with the 1956 Act OR the 2013 Act is accepted
3	2a-6	Third Party VAPT and Audit Certificate - Authentication Solution should have undergone third party VAPT and proof of valid audit certificate should be produced. - Third Party VAPT and Audit Certificate to submit	No Changes	
4	2a-8	The OEM must have executed at least 3 numbers of similar solution kind of project amount not less than 80 Lakhs in any state Govt. department in India in last 5 years	Modified	The OEM must have executed at least 3 numbers of similar solution kind of project amount not less than 20 Lakhs in any state Govt. department in India in last 5 years
5	2a-8	The OEM must have executed at least 3 numbers of similar solution kind of project in Odisha state Govt. department in India in last 5 years	No Changes	
6	2a-10	The Bidder shall supply the “Signing Solution: Cryptographic Token Based”, “eSign Solution: (future prospective) and Authentication Solution (future prospective) from the same OEM only.	No Changes	
7	2a-15	The Bidder / OEM should have ISO 20000, 27001, 9001, 27018 certifications. Certifications. The OEM of the proposed signing and authentication solution should be Webtrust certified	No Changes	Our personal data is a top priority. That's why we've adopted ISO/IEC 27018 – the international standard focused on safeguarding personally identifiable information (PII) in cloud environments. This certification ensures we follow strict privacy practices, including data transparency, consent management, and secure handling of personal information.